

The Manager
AKT Engineering & Siam Global Engineering

27 July 2022

Level 1, 41 Hampden Road
Nedlands, WA 6009
P. 1300 MAARCH
E. info@maarch.net.au
W. maarch.net.au

Project: Zera Apartments
Location: 13 Vincent Street, Nedlands, WA
Subject: Letter of appreciation

To whom this may concern,

I would like to extend my appreciation for the work John Lightbody and his team have recently completed for the project at 13 Vincent Street in Nedlands, Western Australia.

During a very difficult period globally, I was very concerned when our contractor had proposed to get the shop drawings and fabrication of the steelwork for the project done offshore. However, with trust in our contractor and growing concerns over local supply and costs we went with their proposal.

I was impressed with the whole process of working with John Lightbody and his team. This project was complex, had many challenges and extremely tight deadlines. Despite this John and his team proceeded with patience and worked hard to meet almost impossible deadlines without complaint.

I was concerned that language, the complexity of the project and co-ordinating via zoom would be a barrier, however I was extremely impressed by the way in which John managed to co-ordinate his team. John had a team member effortlessly translating our co-ordination to the other team members during meetings, he used zoom to display the 3D model his team were working on, and they made changes in real time whilst I was watching. John also carefully took notes and screenshots of the discussions throughout the whole process to ensure he could accurately relay these items to his team. I found this very reassuring, and it gave me real confidence in their ability to do this work and do it accurately.

The resulting shop drawings and IFC models that were issues were of a very high standard and very few follow-up amendments were required. The accuracy of the IFC model was very helpful in co-ordinating with the architectural model and made the process very easy. I am hopeful that the steelwork, once delivered to site, will therefore also be accurate.

All in all, working with AKT Engineering & Siam Global Engineering, was a pleasure. The staff were always very professional in their communication and business conduct. I would not hesitate to recommend or work with John and his team again in the future.

Yours Sincerely



Melissa Cox
Architect
0402219292
mel@maarch.net.au